Connecting and enriching research and education at TU Delft
We are living in a world in which constraints of time and place are becoming increasingly less relevant, in which we are in contact with the world at large 24/7, and where we exchange information at the touch of a button. In this connected global environment, fast access to knowledge and knowledge sharing is crucial.

Free flow of knowledge

Mission, vision & strategy
As Library, our core business is knowledge. We are convinced that students, scientists and administrators are more successful when they can use knowledge from others and share the knowledge that they have. We are fully aware that sources of knowledge must be acknowledged and that sustainable access to knowledge is vital. In this way we connect and enrich research and education at TU Delft. In order to provide a clear profile of what we do, we have divided our services into four domains:

Discovery & Delivery
Find your way in all resources
At the heart of ‘Discovery & Delivery’ is an optimal process of searching and finding resources. To achieve this we offer relevant academic information from all over the world. Our collection is dynamic and partly determined by the faculties, so that it is always relevant to the latest needs of our users.

Data @ Work
Manage all your data
The core aim of ‘Data @ Work’ is to make valuable data easily usable. We also support our users in their search for the right resources. In concrete terms this means providing advice, training and support in using academic and archiving platforms.

Publication & Impact
Be read, cited & seen
In the context of academic visibility, we offer support in writing, publishing and disseminating academic output. We provide support relating to data mining, bibliometry, network analyses, Open Access funds and e-learning productions.

Library Environment
Meet, study, work, relax: get inspired
We seek to provide an optimum environment for our users. An important aspect in this is the diversity of the environment we offer, ranging from ‘silence and concentration’ areas to ‘meeting and interaction’ spaces.
Find your way in all resources

At the heart of ‘Discovery & Delivery’ is optimal support and guidance in finding the right resources. This includes the acquisition of competencies such as information skills. To achieve this optimisation, we make sure relevant academic information from all over the world is available at TU Delft.

Statistics
In figures
These are the Library statistics as of Summer 2014:

- 42 km of storage capacity
- 867,000 monographs
- 55,000 e-books
- 17,300 journals, 95% of which are online
- 249 indices to online databases
- 2014/2015: connection to new national and international information infrastructure consisting of WorldShare Platform and WorldCat, connecting over 50,000 libraries in over 90 countries
- Academic year 2013/2014: 3,836 Bsc and 319 Msc & PhD student applications for information skills courses

Services
From core collection to dyslexia files

- Core collection. Our core collection is vital to the research and education at TU Delft. The collection is put together according to previously agreed profiles and is available digitally wherever possible.
- Supplementary collection*. This collection falls outside the agreed profiles for specific research. The collection is financed by the faculty in question or from the individual research budget and may or may not be subsidised.
- Special collections such as Trésor, TU Delft Heritage and the Map Room. We also deal with requests from other libraries.
- TU Delft Repository, the digital database with publications from TU Delft authors.
- TU Delft Image Archive, the digital image bank for photos and videos from TU Delft.
- TULib. Online instruction tool for information skills.
- Dyslexia files, such as spoken texts.
- Integration of the aforementioned information in a single search environment (Discover).
- Online self-assessments and face-to-face workshops in information skills to support research and writing scientifically sound publications.*
Manage all your data

The core aim of ‘Data @ Work’ is to facilitate the reuse of valuable data and research data. We also support our users in their search for the right resources.

Statistics
In figures
• 5,600 3TU Datasets
• DMA: 6,800 metres of paper archives processed in SharePoint

Services
From consultancy to archiving
• Providing advice, consultancy and training in data management (planning)
• Organising data labs: creating work environments for research groups and any partners
• Maintaining a data archive for Research Data
• Issuing DOIs (Digital Object Identifiers)
• Archiving administrative, research and educational information (whether physical or digital)
• Digitising paper archives
• Providing SharePoint training and advice on organisation
Be read, cited & seen

In ‘Publication & Impact’ the focus is on academic visibility. Within this context we offer support in writing, publishing and disseminating academic output.

Statistics

In figures

- 40,000 Open Access publications
- 29,000 TU Delft photos and videos
- 5,500 museum objects
- 17,000 Collegerama web lectures
- 12 MOOCs
- 10 years of TU Delft repositories 5 million page views

Services

From software to video conferencing

Services concerning writing/creating academic output

- Support software for online journals
- Digital Collaboration Environments
- E-learning production
- Media production and Media Design*
- Video conferencing in studio*

Services

From data mining to network analyses

Services concerning publishing and disseminating academic output

- Copyright information desk
- Copyright checks and inclusion in TU Delft Repository
- Open Access support
- Registration of publications in a CRIS (Current Research Information System)
- Issuing ISBN, ISSN and DOI
- Bibliometry and network analyses*
- Consultancy concerning publication models and/or support for subsidy requests aimed at dissemination
- Plagiarism scans and advice on proper ways of reusing material
Meet, study, work and relax: get inspired

In the domain ‘Library Environment’ we work to provide an optimal environment where our users can study, work and relax.

Statistics

In figures
- Open 365 days a year
- Open from 08.00 to 24.00, and until 02.00 during examination periods
- Around 3,200 daily visitors during examination periods
- 1,100 study spaces
- 10 project rooms
- 2 massage chairs

Services

From study spaces to lectures
- Study spaces for students with XXL opening times during examination periods
- Special rooms for group meetings with presentation facilities
- The Map Room*
- A maths and mechanics help desk
- Location: Faculty of Architecture and the Built Environment*
- A wide range of cultural activities and exhibitions, lectures and meetings
Most of our services are financed from the lump sum we receive from the Executive Board each year. The costs of the supplementary collection are charged to the parties in question, based on the net costs of the content. No extra hours are charged for this. The rates marked with an * are almost all based on the hourly rate of our staff, in accordance with the rates set by F&C. In consultation with the user, a calculation of the hours and a quote are always drawn up in advance.

For the Map Room, the total costs are calculated using an allocation model based on an agreement between TU Delft Library (staff), CEG (content) and Architecture and the Built Environment (space and equipment).

For a data lab we charge the net server costs. In many cases we can provide support via special budgetary items from the research subsidy request. This enables these costs to be included in the research budget of the subsidy request.